



**Job Title: Senior IT Engineer (SaaS IT Operations)**

**Job Description**

Responsible for the design, installation, configuration, monitoring and Administration of SaaS environments hosted in-house as well as at Service Provider Locations. This is a job with 24/7 responsibilities and hence the candidate should be willing to work in day or Night Shifts on rotation basis. Certification in Red Hat Linux is must.

**Technical Skills**

- Expertise in Linux and Unix ,
- Expertise in Apache and MySQL , Storage technologies.
- Monitoring IT applications and systems., Second Line and Third Line Support for IT systems
- Coordination with Hosting Service Providers for Incidents, Problems and Design aspects
- Production Support , analysis of logs usage patterns and proactive troubleshooting.
- Configuration, monitoring, troubleshooting and support of web applications primarily in a Linux/UNIX environment and application management skills for Production Environments.
- Experience with shell scripting
- Knowledge of emerging cloud computing technologies from IT perspective.

**Soft Skills**

- Good spoken and written communication skills
- Preparation and Presentation technical designs and documentation

**Prior Experience (3 - 4 years)**

- Should have worked with a Server Hosting Provider or equivalent responsibilities in a Corporate IT
- Experience in Hosting and managing Web Applications

**Job Responsibilities**

- Design, Installation, configuration, administration and monitoring of web applications and Production IT systems.
- Second and Third line Support for Production environments.
- Coordination with Cordys IT and Service Providers
- Documentation of the Design, Setup and Operations

**KRA's**

- Uptime and Availability
- Capacity Planning and Proactive Scaling
- Performance Monitoring, Problem Diagnosis
- Reporting and Asset Management

Send an email together with a detailed CV to [recruiter-india@cordys.com](mailto:recruiter-india@cordys.com)